

South Africa / Mozambique/ Zambia and Botswana Adventure

Hi Tim

Great to hear from you....and we came back safely but unfortunately also back at work..... africa was much better.

Before I reply in detail, I would mention the most important part....this was a dream vacation, where almost everything we dreamed about happened , and we saw much more than we expected. I am sure that you have received many of these pictures, but these attached photos are also there to give you an impression what we saw and of course how proud we are about the photos

Then we both agree that your service as travel agent was the best we ever had, and we would and have already recommended you to everyone who wanted or did not want to hear it, and many people were jealous about the our travel agent!!!!!! You absolutely over-performed as travel agent, we felt always taken care of, and as VIPs. I have no idea where you could improve We would absolutely contact you gain when we go back to the southern Africa. We were exceptionally impressed also about the description we got from you, everything to the point.

Also one comment...we encountered only friendly helpful people and everything which was organized worked absolutely smooth (only minor thing was that we had this long delay with Rovos where they gave no information to the guests, which was not a problem for us, but for other guests). For me it was especially interesting that all transfers worked so well, even where I did not expect it so much, as in Zam-Zim.

All accommodations were at least as expected or much better. Agulhas house was more basic (as expected for a divers lodge) but clean with extreme friendly staff (and guests), who also took very well care of Gabriella and we got a Braai there

Londolozzi was a blast, everything fantastic, and for sure the place you want to send someone who wants to see animals, i.e. as many in as short time as possible and as close as possible (as they leave the road to follow). The was the perfect start, and the required basis.

The Dock house is fantastic, perfect location, friendly staff and a great suite (gigantic), and the weather was a blast. Small comment there, our guide (I know you are friends with his father) was quite young, talking much, which will change with experience. The lunch in Simon's Town (next to the penguins) was not really good....the lighthouse café in town is much better.

The Mariner was also great...fantastic view, very friendly and helpful people, and the room was really nice. Highly recommended in the



room we had, and a good breakfast.

Great white diving was fantastic..and 2 days were the right choice, as the second day was much better and we knew what to do, what is expected etc. Shark explorers do well, but are slightly chaotic, and the blue/mako was not possible...the alternative a shore dive was not really an option.

Babylonstoren, also a super choice. The concept is well thought of, and followed through. I.e. fresh vegetables in the bungalow (with floor heating and great chimney), a fantastic farm with extreme friendly people and good food...everything very fresh. Gabriella loved it there....only small comment: the spa is still in a provisional place (the new is under construction), but the spa staff was good and friendly.

Rovos, is a must to do...for the 2 days the small "room" was good, for longer travel I would use a suite. A really experience from the "old" times. A must do...

City lodge was a good location and therefore completely adequate, and the right thing to do.

Little Flamingo...this suite was also great (we had a short way to the main building) the other had a much longer way. Food was goo, staff super friendly and very helpful. As a said, diving was not so great....but this is nature....we had low vis, quite some currents and surf and now whale sharks. I still saw something....good diving, but I am spoiled. The dive staff was helpful, and it was not there fault that the first dive was cut short (a few minutes) because the second body time had a problem and one of the diver panicked and the dive was aborted. Comment here: Gabriella did not snorkel because of the condition but also because of the more challenging re-entering of the inflatable.

Taita was also great, especially the food, and staff. The view is fantastic, it is quite and relaxing, and everything worked very smooth. Only comment here: the rooms are quite open, and for people who may be afraid of certain animals, such as snakes (which are around, as seen on photos), it makes a less than perfect sleep in the first night.

Savuti was also good, we saw new animals and larger herds of animals such as buffalos, and from the dinner platform elephants at nigh at the water hole. The difference to Londolozi is that the cars have to stay on the road, and the distances to the animals are larger and less animals are there...but this is a perfect addition to Londolozi. Food and room are also great.

Okovango...was different. Definitely the lowest amount of animals to see..more birds frogs etc., but the makuro and walking safaris are different. A great add on, again...to be honest, without Londolozi before, it may have been disappointing considering the variety of species. The rooms could need some renovation which is according to



the manager planned who was friendly but not as efficient as at the other places before.

All the best and many greetings also from Gabriella
Thomas

