



REFERRAL: HUGO FERNANDES from Brazil
Great White Encounter
April 2103

Please could you take a moments to let me know how you rated your Great White Encounter with Dive The Big 5 and with White Shark Diving Co. by answering the following few questions:-

Please rate the following questions out of 5 with:

5 being excellent and cannot be improved upon

3 being very average

1 being poor and never again.

How did Dive The Big 5 handle your initial enquiry?

Rating out of 5

Comments: 5 - very good!!

Did Dive The Big 5's Pre-Tour package provide you with the information you needed before your Great White Encounter?

Rating out of 5

Comments: 5 - Very good!!!

Is there any information we could include in the Pre-Tour package that would have made your Great White Encounter preparations easier?

Comments: No. The package is incredible....5

Please rate your road transfer from Green Point to Gansbaai, return by White Shark Diving Co.

Rating out of 5

Comments: 4 - to come home, on Sunday, a lot of people on the car and there's no space enough to carry all bagages.

Your Great White Encounter: **White Shark Diving Co.**

Pre-dive briefing at Kleinbaai.

Rating out of 5

Comments: 5 - very good!

General condition of the dive boat

Rating out of 5

Comments: 5 - very good!

Attitude of skipper, DM and staff.

Rating out of 5

Comments: 5 - very good!

Condition of dive gear.

Rating out of 5
Comments: 5 - good

Great White Shark sightings.

Rating out of 5
Comments: 5 - good

Overall experience of your Great White Encounter with White Shark Diving Co.

Rating out of 5
Comments: 5 - very good!

Other comments in general.....

Please rate your stay at **Saxon Lodge**:

Location:
Rating out of 5
Comments: 5 - wonderful

Cleanliness:
Rating out of 5
Comments: 5 - wonderful

Staff attitude and willing to please:
Rating out of 5
Comments: 5 - wonderful

Catering:
Rating out of 5
Comments: 5 - wonderful

Would you use Dive The Big 5's services again in the future should you decide to return to South Africa, Botswana, Namibia, Zambia, Zimbabwe or Mozambique, and would you recommend our services to anyone contemplating such a trip to Southern Africa?

Yes / No - YES

BOOK YOUR TRIP WITH DIVE THE BIG 5 NOW!

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